

Washington Housing Finance Commission

Payoff Request Information from Loan Servicer

The Washington State Housing Finance Commission does not service or provide payoff statements for either loan. All payoff request information for the 1st and 2nd (DPA) mortgage is provided by the loan servicer that services the first mortgage loan. The loan servicer works on behalf of the Commission to not only service both the 1st and 2nd (DPA) mortgage but also to provide payoff request information.

Below are loan servicer contact information for payoff requests:

Please note-payoff requests may take up to 3 business days from receipt.

-LoanCare (Lakeview Loan Servicing)

Borrowers can request a payoff statement in any of the following ways:

- 1-800-509-0183
- Online by logging into their account at www.lakeviewloanservicing.myloancare.com
- 1-904-366-2039 Fax
- Email payoffs@myloancare.com

- 3rd parties must submit their authorization via email to thirdparty.auth@myloancare.com

-HomeLoanServ (Idaho Housing Finance and Association—IHFA)

- 1-800-526-7145
- support@homeloanserv.com

-Guild Mortgage

- <https://www.guildmortgage.com/help-center/loan-payoffs/>
- payoffdept@guildmortgage.net

-Bank of America

- 1-800-669-5833
- 1-888-836-8714-Fax

-HomeStreet Bank

- 206-903-3094
- Payoff_request_group@homestreet.com

If you are having difficulties getting your payoff request please email the Commission at homedocs@wshfc.org for further assistance.