

## Washington Housing Finance Commission

### Payoff Request Information from Loan Servicer

The Washington State Housing Finance Commission does not service or provide payoff statements for either loan. All payoff request information for the 1<sup>st</sup> and 2<sup>nd</sup> (DPA) mortgage is provided by the loan servicer that services the first mortgage loan. The loan servicer works on behalf of the Commission to service both the 1<sup>st</sup> and 2<sup>nd</sup> (DPA) mortgages and provide payoff request information.

Below are loan servicer contact information for payoff requests:

**Please note**-payoff requests may take up to 3 business days from receipt.

#### **-LoanCare (Lakeview Loan Servicing)**

Borrowers and third parties can request a payoff statement in any of the following ways:

- 1-800-509-0183
- 1-866-637-4748 Fax
- Borrowers may request online by logging into their account at [www.lakeviewloanservicing.myloancare.com](http://www.lakeviewloanservicing.myloancare.com)
- 3<sup>rd</sup> parties may use the third party link to request payoff information: <https://www.myloancare.com/pub/index.html#/ThirdPartyPayoff>

#### **-HomeLoanServ (Idaho Housing Finance and Association—IHFA)**

- 1-800-526-7145
- [support@homeloanserv.com](mailto:support@homeloanserv.com)

#### **-Guild Mortgage**

- [internalpayoffs@guildmortgae.net](mailto:internalpayoffs@guildmortgae.net)

#### **-Bank of America**

- 1-800-669-5833
- 1-888-836-8714-Fax

#### **-HomeStreet Bank**

- 206-903-3094
- [Payoff\\_request\\_group@homestreet.com](mailto:Payoff_request_group@homestreet.com)

If you are having difficulties getting your payoff request please email the Commission at [homedocs@wshfc.org](mailto:homedocs@wshfc.org) for further assistance.